



## **CUSTOMER INFORMATION PRIVACY DISCLAIMER**

The Hopkinsville Water Environment Authority (HWEA) believes personal information and the privacy of its customers is extremely important.

Any personal information we may collect is for the purpose of conducting routine company business and we will not share, sell, or rent any identifiable personal information to any third party without written consent of the customer or as required by law.

We may contract information technology services and database management in order to assist us with billing or collections, however, we take reasonable measures to ensure that your information is duly protected.

Customer information may also be stored on both portable and stationary computer hard drives as well as may be printed as hard copy. In any circumstance, we take reasonable steps to ensure your personal information is secure and protected from unauthorized access and or misuse.

If you should have any questions or comments, please contact our office manager at 270-887-4246.

Thank you for the opportunity to serve you.

Implemented: 07/01/2012