



NEWS RELEASE # 14 - 2013

Hopkinsville Water Environment Authority

For Immediate Release

Date: 06/07/2013

Area: All HWEA Customers

Effective 07/01/2013, HWEA will implement a new fee schedule for various customer services as follows:

After Hours Meter Set	\$75
After Hours Reconnection Fee	\$75
Meter Test Fee	\$75
Credit Card Charge Back	\$50
ACH Rejects	\$50
Returned Checks	\$50
Service Reconnection Fee	\$50
Meter Set / New Account Fee	\$35
Meter Tap Surcharge	\$20

These changes have been recommended by our management team in order to promote HWEA's vision to be the leader and premier water and wastewater utility in the region as we are committed to the pursuit of EXCELLENCE in customer service, business, technology and management.

If you should have any questions or comments, please contact Mr. Derrick W. Watson, General Manager, at (270)-887-4246.

cc: City of Hopkinsville
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